Using Respondus LockDown Browser

LockDown Browser[®] is a custom browser that prevents other applications from running while a student takes an exams online. This tool is intended to support academic integrity.

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Instructions

Enable the LockDown Browser feature in your course:

- 1. Go to your course.
- 2. Open Control Panel -> Customization -> Tool Availability



3. Check the box for "Respondus LockDown Browser" – Remember to hit the Submit button!!

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Recording Creation		\otimes
Respondus LockDown Browser		\otimes
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Setup a test for use with LockDown Browser Only

- 1. Go to your course where you have your test/exam built.
- 2. Open Control Panel -> Course Tools -> "Respondus LockDown Browser"



3. Locate the test you would like to deploy.

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LockDown Browser	Dashboard	Getting Started Video Tu	torials Guides & Support	Other Syst
Tests 🔺		LockDowr	Browser Q Procto	pring
Music Test- Requires Respondus LockDown Browser		Required	Not Requi	red
Whole Test		Not Required	Not Requi	red

4. Click the down arrow and select "Settings"



5. Select "Require Respondus LockDown Browser" for this exam



- Add a password if desired (this is optional)
- Set Advanced Settings, which include the ability for students to use selected tools and websites if desired.

6. If you do not require Monitoring, click the button "Don't require proctoring for this exam" and Click on the button Save + Close

	LockDown Browser Settings			
	O Don't require Respondus LockDown Browser for this exam			
	Require Respondus LockDown Browser for this exam			
	Password Settings			
	Password to access exam (optional)			
	Advanced Settings			
	Lock students into the browser until exam is completed [explain]			
	Allow students to take this exam with an iPad (using the "LockDown Browser" app from the Apple App Store) [explain]			
	Allow access to specific external web domains [explain]			
	Enable Calculator on the toolbar [explain]			
	Enable Printing from the toolbar [explain]			
0	Proctoring			
	Don't require proctoring for this exam			
	Require Respondus Monitor (automated proctoring) for this exam [explain]			
	O require respondes monitor (actornated proceering) for this chain (<u>explain)</u>			

Important Note: The Lockdown Browser will automatically generate a password which appears in the Blackboard TEST OPTIONS for the exam (see the screenshot below.) Please do not uncheck or change this password or you will break the settings for the Lockdown Browser and compromise the exam. Students **do not** need this password to enter the exam. This password is only needed to set up the LockDown Browser.

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Display Until	11/18/2019		02:01 PM	\bigcirc
Enter dates as mr	n/dd/yyyy. Time may l	be enter	ed in any increment.	
Password 6e	9b40dae753b2			
Require a passwo	rd to access this test.			

Setup a test using Lockdown Browser and Proctoring/Monitor (Note: Lockdown Browser is Required for Monitoring)

- 1. Go to your course where you have your test/exam built.
- 2. Open Control Panel -> Course Tools -> "Respondus LockDown Browser"



3. Locate the test you would like to deploy.

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LockDown Browser	Dashboard	Getting Started Video Tutorials	Guides & Support Other Sys
Tests 🔺		LockDown Browser	Q Proctoring
Music Test- Requires Respondus LockDown Browser		Required	Not Required
Whate Test		Not Required	Not Required

4. Click the down arrow and select "Settings"



5. Select "Require Respondus LockDown Browser" for this exam (Required for Monitoring)

am is completed (<u>explain</u>)
n iPad (using the "LockDown Browser" app from the Apple App Store) (explain)
imains (<u>explain</u>)
1

- Add a password if desired (this is optional)
- Set Advanced Settings, which include the ability for students to use selected tools and websites if desired.

6. If you require Monitoring, then under "Proctoring," click the button "Require Respondus Monitor (automated proctoring) for this exam."

• Note: Students will be prompted to purchase a license to use this feature (\$15 for a 12month license. This Respondus license can then be used with any course at UAS).

LockDown	n Browser Settings	
○ Don't r	require Respondus LockDown Browser for this exam	
Requir	re Respondus LockDown Browser for this exam	
🗆 Passv	word Settings	
Password	d to access exam (optional)	
🕀 Advar	nced Settings	
Proctoring	a	
	require proctoring for this exam	Questions?

7. You will now see options for the "Startup Sequence." This is the sequence a student will see prior to taking the exam. You can unclick any item you don't want a student to be required to do.

tartup Sequence is the set of optional events that occur before a Mo ems to be included in the Startup Sequence, and can edit the text un	0
/ebcam Check <u>Preview</u>	
Additional Instructions <u>Preview</u> Edit Text	
Guidelines + Tips Preview	
Student Photo Preview	
Show ID Preview Edit Text	
Environment Check <u>Preview</u> <u>Edit Text</u>	
Facial Detection Check <u>Preview</u>	

Note: In the step "Show ID" it asks for a picture of the student's ID. It must be noted that this information is not controlled by UAS and will not be stored on UAS servers, so it is recommended that a student use a UAS ID (Whale Card), or if using a state or federal ID (example: drivers license) that they cover all information except for their picture and name.

A Whale Card can be issued to distance students - <u>https://uas.alaska.edu/student-</u> <u>accounts/whale-card.html</u> - Remember to give the student enough lead time to receive their card prior to the test/exam.

8. Under the Startup Sequence, you will see "Facial Detection Options." You can unclick any item you don't required.

Facial Detection Options
✓ Prevent students from starting the exam if face cannot be detected during Startup Sequence. [explain]

✓ Notify students during the exam if face cannot be detected (prompt for a fix) [explain]

9. Advanced Settings – These are additional situations that you may run into. Click on desired boxes.

• If some students will be taking the test/exam in a testing center, you will want to check the box that says, "Allow this exam to additionally be delivered in a proctored lab."

Ξ	Advanced Settings
	Allow this exam to additionally be delivered in a proctored lab [explain] Note: Students taking the exam in a proctored lab will not need to use Respondus Monitor, but they will still need to use LockDown Browser. An exam password must be used with the exam (see LockDown Browser password settings above) and you will need to provide the password to the proctor.
	Enable "Show Your Work" step at end of exam Edit Text [explain]
	Allow another application to use the microphone during this exam. [<u>explain]</u> Enter a demo student username for use by the instructor: [<u>explain]</u>

10. Remember to Save + Close

Ξ	Advanced Settings
	Allow this exam to additionally be delivered in a proctored lab [explain]
	te: Students taking the exam in a proctored lab will not need to use Respondus Monitor, b exam password must be used with the exam (see LockDown Browser password settings a pctor.
	able "Show Your Work" step at end of exam <u>Edit Text</u> [<u>explain]</u>
	another application to use the microphone during this exam. [explain]
	a demo student username for use by the instructor:

Important Note: The Lockdown Browser will automatically generate a password which appears in the Blackboard TEST OPTIONS for the exam (see the screenshot below.) Please do not uncheck or change this password or you will break the settings for the Lockdown Browser and compromise the exam. Students **do not** need this

password to enter the exam. This password is only needed to set up the LockDown Browser.

🗌 Display After	11/18/2019		02:00 PM	\bigcirc
Enter dates as mn	n/dd/yyyy. Time may	be enter	red in any increment.	
🗌 Display Until	11/18/2019		02:01 PM	(\square)
Enter dates as mn	n/dd/yyyy. Time may	be enter	ed in any increment.	
Password 6e	9b40dae753b2			
Require a passwo	rd to access this test.			

Student Experience - Respondus Lockdown Browser/Monitor

Instructions for students using LockDown Browser

If your instructor has created a test in Blackboard that requires the Respondus LockDown Browser, you must download and install it on the computer you intend to use to take the test.

YouTube Video on why Lockdown Browser - Respondus Lockdown Browser

Step 1: Check your system requirements

Go to this Respondus Technical Support page to make sure the computer operating system you are using will work with LockDown Browser: <u>What are the computer requirements for installations of Respondus LockDown Browser?</u>

Step 2: Download and install

1. On the computer you will be taking the test from, click this link to install the Lockdown Browser (You only have to do this one time. Once it is downloaded on your computer you do not need to download again and can skip to <u>Step 3</u>.):

Download Respondus LockDown Browser

2. Click "Install Now."



- 3. Follow the screen prompts.
- 4. In Chrome you will see the download on the bottom left corner of your screen.



5. When it is ready to Download you will see this:



- 6. Click on the exe file to install the Respondus LockDown Browser on your computer.
- 7. Once installed you will find Respondus Lockdown Browser in your Start menu, and on your desktop:



Step 3: Shut down all apps

- 1. Quit all email applications.
- 2. Quit any messaging systems (Slack, Messages, etc.).
- 3. Quit any screen capture applications.
- 4. Quit any and all running applications.

Step 4: Take your exam

1. Launch the Respondus LockDown Browser on your computer. Do this by clicking the Lockdown Browser icon on either your desktop, or within your Start Menu



- If you have not closed down all applications, a pop-up message will prompt you to do so, or to quit. Select **Close Applications**.
- 2. The LockDown Browser will automatically open on the Blackboard login page.
- 3. **Log In** with your UAS ID and Password, then go through the identity verification process.
 - Webcam Check
 - Instructions for the Test/Exam
 - Guidelines and Tips
 - Student Photo
 - Show ID (UAS Whale Card preferred, or photo ID with only name and photo visible)
 - Environment Check (showing around your computer)
 - Facial Detection Check
- 4. Once this is done and you are logged into Blackboard within the LockDown Browser, go to your class and locate your exam.
- 5. Click the exam link to open it, then select **Continue** to begin.
- 6. Take the exam.
 - Note that while the exam is running, you will not be able to access other applications, web sites not designated in the exam, and files located on your computer.
- 7. Once you have completed your exam, be sure to save and submit your answers.

8. You may now close the Respondus LockDown browser. Once Respondus shuts down, you will regain access to your computer.

Instructor Check of Students After Testing is Completed

- 1. Go to your course.
- 2. Open Control Panel -> Course Tools -> "Respondus LockDown Browser"



3. Locate the test you want to check.

Join a live training webinar on how to use Respondus Monitor proctoring.			0
LockDown Browser	Dashboard	Getting Started Video Tutorials G	iuides & Support Other !
Tests 🛎		LockDown Browser	Proctoring
Music Test- Requires Respondus LockDown Browser		Required	Not Required
Whale Test		Not Required	Not Required

4. Click the down arrow and select "Class Results"

Did you know LockDown	Browser can be used with Zoom, Teams, Collaborate,
LockDown Browser	
Tests 🔺	
✔ Music Test- Requires Re	espondus LockDown Browser
Whale Test (**Webcam*	**) - Requires Respondus LockDown Browser
Settings	I wn Browser, do NOT modify these settings in
Class Results	with biological and the tribulity chese sectings in
Exam Stats	

5. Here is the screen you will see:

•	3 high priority 0 medium priority 0 low priority					Understanding Procto		
	Last \$	First \$	Review Priority 🖨	Date 🗢	Score 🗢	Duration \$	Reviewed 🗢	Notes
Œ	Ingman Jr_PreviewUser	John	HIGH*	15 Mar 2023 @ 10:32AM (Webcam Session 4)	20.00 *	0.5		
Œ	Mametsuka	Mona						

6. If you want to look at an individual's Respondus Monitor file, click on the

to the

left of their name.



7. You will get a screen that has a lot of information:



Note: The student ID should be an ID card with the students name and picture, and not a random box top as shown in the picture above.

Keeping Respondus LockDown Browser Up-To-Date

Respondus LockDown Browser will automatically check for updates whenever it is opened, but there are occasional updates that cannot be auto-installed. We strongly recommend checking for an update before you launch an exam, even if it has worked previously.

Update Respondus LockDown Browser on Windows

- 1. Start Respondus LockDown Browser
- 2. Click the "i" button in the toolbar

Blackboard ×		
1 © 1 3 ×		
Begin: Whale Ter **	Webcam**) - Requires Respondus LockDown Browser	
INSTRUCTIONS		
Force Completion	This test can be saved and resumed later.	
Multiple Attempts	This test allows multiple attempts.	
Click Begin to start: Whale You'll be previewing this as	Test (**Webcam**) - Requires Respondus LockDown Browser. Click Cancel to go back. sessment and your results won't be recorded.	
Collect III		
Select 'Begin' to start. Selec	ct 'Cancel' to quit.	Ν

3. Check for Updates

Respondus LockDown Browser - Information	×				
Licensed for use at: University of Alaska - Southeast	~				
Copyright © 2023 Respondus, Inc. All Rights Reserved.					
Version Information					
Version 2.1.0.05 March 9, 2023					
Press the button below to check for a newer version					
Check for Update					
Extensions					
Open Extensions Manager					
Zoom Level: 100% - Normal 🗸 Apply					
Zoom magnifies the entire page, including images.)					
Language: English (United States) V Apply					
OK Proctor Exit					