I was impressed by a report of Ginni Rometty, CEO of IBM in June 2013 when Edward Snowden leaked classified government documents to the Washington Post and the Guardian newspapers. These classified documents showed that the government was conducting broad sweeps of internet traffic, making it possible for the private communications of American citizens to be collected and possibly viewed without a court order, amounting to warrantless surveillance.

This event changed the nature of the global tech industry and presented Ginni Rometty with challenges of convincing clients that their data was safe. What I found impressive was that IBM have a long standing set of company values to guide her when addressing clients concerns and to making additional improvements to client data security.

Ginny sates in the article: “As time went on, I would be asked for IBM’s position on myriad of related topics. I always tried to ground those positions in our values, and I was thankful to be leading an organization long steeped in those values. Elsewhere, I could see decisions were inconsistent or very hard for leaders and organizations that did not have well-understood, embedded values to guide them, particularly if the decisions impacted their business models, profits, or growth.”

You can read the full article here:

Even though I have never been the CEO of a multinational company, I have also found that following a set of values helps me make good decisions when put under pressure. When I was a teenager, I decided to follow the value of being honest and never cheat on a test. Most of the time this was an easy value to follow. In fact, many times during middle school when reviewing my test score, I found that the teacher had mistakenly given me credit for a wrong answer. When I brought this to my teacher’s attention, they would complement me and give me the extra points for my honesty. In high school, it became a little more difficult because when I told my math teacher that he had given me the wrong score, he subtracted the points and told me that there is no honor in accepting points that you have not rightfully earned. In college, it became even more difficult when being presented with the opportunity to cheat with the added pressure of knowing that only the top 70% of the class would be allowed to advance the next semester. Since I had already made the decision to follow the value of honesty, I did not have to make any decision because I had already made that decision years earlier.

UAS Values of Excellence, Diversity, Access, Collaboration, Sustainability and Stewardship help guide me when making decisions for our Facilities Services department. Much of the work we perform here in Facilities Services is directed by regulations, policies and procedures. However, when decisions are not covered by those regulations and the pressure is mounting, I look to these values to guide me in making the best decisions for our UAS community.

I hope our students all do great on their final exams, our graduates find rewarding careers, our faculty get some rest before next semester and our staff find rewards in jobs well done.

May you all adopt values in your life that bring you satisfaction and happiness!

Nathan Leigh
UAS Juneau Facilities Services
Director
During a recent walk around campus, the weathering of the Noyes Pavilion was noticed, and I was tasked with setting up a project to prep and repaint the wood surfaces, as well as treat the rusty spots on the galvanized metal portions of the structure. A subsequent walk-through with a local paint expert revealed that we also have some water infiltration issues that need to be addressed before a couple of sections of roof sheeting and supporting beams start to rot. This discovery will at least double the amount of work we had initially anticipated, and will require a bit of operational disruption of Noyes Pavilion.

At this time we are working with a local consultant on putting together contract documents, as this job is a bit too big for our Facilities Services crew to take on. Once we receive the contract documents from the consultant, we will put the job out to bid. We are hopeful that we can secure a contractor to complete the work this year. I am excited to see that we’re going to give the 20 year old pavilion a fresh coat of paint, and take care of some needed repairs. This project is a good example of a combination of preventive maintenance, and reactive repairs. The new paint is seen as preventive maintenance, as it helps extend the life of the wood. On the other hand, the roof work is looked upon as repair work, as the roof had begun leaking.

Stewardship of our facilities is a continuous job. I look forward to doing another Noyes Pavilion article in “The Level” when the work is done.

Adam Zenger  
UAS Juneau Facilities Services  
M&O Manager
Spring Break on UAS Campus this year didn’t feel much like Spring did it? We are now in mid-April and there have been some sunny days where I felt like, “Oh yay! Spring is finally here!”, and then I wake up to 2 inches of snow. Don’t get me wrong. I love the winter season, but I believe that is where it should stay…in its designated season. It is like a house guest who overstays their welcome. Loved having you, but it’s time to move on already!

Although we are at a place where we aren’t seeing accumulation at this point, the snow is a reminder of what our facilities crew does to maintain the campus roads and parking lots for everyone. On March 1, 2023, Juneau experienced what we like to call “Snowmageddon” or the “Snowpocalypse”. It was a full on snow blizzard that brought a rapid accumulation of snow. The campus closed for the afternoon and MOST of us got to go home. The exception being, if you worked in the Facilities Department and could operate a plow truck, sander, or other necessary snow removal equipment, you got to watch everyone drive away while you stayed and took care of business. We are fortunate to have a crew that strives for Excellence. Thank you guys!

If you ever wondered what it is that we do here at facilities, snow removal and sanding of our campus roads and walk-ways are one of our top priorities during the winter season. Our crew is out there making sure that the campus is well maintained and that we have a safe driving/walking environment.

Christena Leamer  
UAS Juneau Facilities Services  
Administrative Assistant
Staffing Updates

Administrative Assistant

In November 2022, we hired a new Administrative Assistant. Please welcome Christena Leamer to the Facilities Services team. Although she was born in Tokyo, Japan, she has lived in Juneau since the early 80’s and considers herself a “Juneauite”. Christena attended her first year of college in 1991 at UAS in Juneau before spreading her wings to gain some independence. She transferred to Washington State University, where she received a degree in Business Administration. After graduating college, she moved back to Juneau and never looked back. She brings to the position over 20 years of administrative and management experience. She lives here with her husband Kelly and their teenage son Karson. They love to fish and spend time outdoors and often compete to see who can catch the biggest halibut.

Grounds Crew

Also in November 2022, we hired a new student worker Jimmy Baggen. In March, we welcomed two more student workers, Keegan Jones, and Jackson Khan. There is obviously so much work that gets put into making sure that our campus looks amazing and it is nice to know that our Grounds Crew Supervisor, Ray Roberts, and also the Landscape Director, David Lendrum, have some great workers helping them out.

Next Life’s Adventure

UAS Carpenter, Jose Islas, has embarked on the next adventure in his life. Jose has been working here at UAS for more than 10 years and you have probably seen his excellent craftsmanship all over campus.

Open Positions

If you or someone you know is interested in working for Facilities Services, we have the following positions open for applicants:

- Seasonal Grounds and Landscaping
- Grounds Crew- Student Position
- Maintenance Service Worker 3-Grounds/Landscaping
WHAT DOES FACILITIES SERVICES DO??

Facilities Services is here to provide maintenance for the university buildings, grounds and utilities. Since we do not always notice everything that goes wrong with our buildings and grounds, we often rely on students, staff, and faculty to be responsible Stewards of our facilities and notify us when something is broken on campus. **We can’t fix it if we don’t know it’s broken.** We appreciate your help with this, and have a few ways for you to contact us.

- Scan this QR Code to upload our contact information directly to your smart phone:

![QR Code Image]

- Call our front desk at 907-796-6496 during business hours M-F, 7:30am-4:30pm.

- To reach us after hours or on the weekend please call 1-866-999-1822, and our crew will be notified.

- You can also notify us of any problems via email at uas.facilities@alaska.edu.

- We also have an online service request form on our home page [www.uas.alaska.edu/facilities_services](http://www.uas.alaska.edu/facilities_services)

**(Call 911 for any police, fire, or EMS related emergencies)**
Every winter snow plows scrape the edges of the lawns, leaving bare earth stripes outlining the remnant sections of turf, and each summer our grounds crew repairs these wounds. The last couple of years we have been using a very interesting tool to do this job. It’s called a hydro seeder, and it sprays a mixture of shredded wood fibers, lime, fertilizer, and grass seed in a pressurized water stream. This mixture will support the grass seed while it gets established, and it will allow us to grow grass almost anywhere. Ray Roberts, head of the grounds crew, and Garrett Smithfield, planted out about 15,000 square feet of grass last spring. Looking at the impact of our extreme snowfall, they will have more than 15,000 square feet to replant this year.
Gardening is the number one leisure activity in the United States, and it has been for over 50 years, more than painting or carving, or garage band composing, and we all know why. The benefits range from the totally personal like the way your hands feel as you touch your growing companions, and the taste and aroma of something you have grown yourself, or the gradual development of a bonsai tree you have chosen and cultivated to the social pleasure of gardening with your friends, developing a garden or a landscape.

Another aspect of the pleasures of gardening is the larger social picture of Sustainability; that of addressing food security. Growing food for yourself or for others is an elemental pleasure, and the results are sensual as well as intellectual. Learning to grow vegetables or fruits is also a lifelong process. We get inquiries and requests from interested students and staff every spring about opportunities to garden, and the answers are as varied as the questions, we have opportunities for students to work on the grounds crew while they are students; mowing, pruning, digging and mulching on our beautiful campus. The pleasure of showing your friends an area that you planted and maintained will return for years, I always visit the places I worked at the University of Oregon in 1970, and I'm pleased to see how well the big Rhododendron looks.

Gardening on campus has another meaning too, and that’s the cultivating and harvesting of food crops that you, or you ‘all grew in large pots. The last few years of Covid have really changed campus life, before the Pandemic we were developing an on-campus gardening option where people could adopt a large pot of growing vegetables which they could take to their dorm area or cultivate and maintain. We had our first demonstration gardens ready to be adopted when the campus shut down.

Now, a couple of years later, the campus is being occupied again and we are preparing for another run. The plan is to have 10 pots available, each with a mixture of edible as is vegetables, like Swiss chard, lettuce, onions, carrots, and celery. These are things that can be picked and eaten without much processing. We will start them this spring as the weather warms and have them available by July, either to be adopted then or when school starts again in the fall.

If you are interested, curious, or committed and want to help, contact me:

David Lendrum
UAS Landscaping Superintendent
dwlendrum@alaska.edu
Sustainability Investing

Going to school is creating a toolbox of life experiences, and one of those is how to create, in real time, a setting that continues to grow and develop. Sustainability is more than something one reads about, it is an attitude of caring for the present in order to promote the future. Working on the UAS grounds crew is not only a skill building experience, it’s an investment in the ongoing life of the organization. If this attracts you, please apply to join our creative and energetic UAS grounds crew. See the link on page 5 of this newsletter.

David Lendrum
UAS Landscaping Superintendent

(Green is a Trend, Sustainability is a Mindset by Lloyd Lee)

(Help us promote sustainability by reading our publication online instead of printing it. 😊)
At the beginning of April, our amazingly talented Alison Krein (UAS/Creative Manager) designed some magnetic signs to put on the school bus that is now operating as our UAS Shuttle. Students are still able to use the shuttle tracker to monitor the location of the shuttle. Please see the instructions below and scan the QR code below to add the shuttle tracker to your phone. Here you can find out about any delays or updates.

Scan QR Code below to download the UAS BusWhere for Shuttles App today and start tracking

Enter code: UAS
Let us Know

Please let us know if you see any building, facility or grounds item that needs to be fixed or can be improved. Just like Builder Bob, our moto is “We can Fix It”. However, we cannot fix it if we do not know about it.

Facilities Services is in a small residential house on the south side of campus. This house was built in 1940 and is now 83 years old. A while back one of our faculty noticed that the garage floor drain emptied out onto the ground surface. This method of getting rid of water draining off your vehicle was the approved practice until several years back. Today’s approved practice for new construction is to run the garage floor drain thru an oil water separator and then into the municipal wastewater system. Although regulations did not require UAS to change the garage floor drain, we strive to follow UAS’s Value of Stewardship of taking care of our facilities, resources and environment. Our facilities crew has been working the past few weeks to remove the old floor drain and replace it with a trench floor drain with an oil water separator that discharges into the municipal wastewater system.

Next time when you are walking around our beautiful campus and see a burned-out light, empty paper dispenser, squeaky door hinge or any building component that is broke, please fill out our online Work Order Form and we will fix it. But, we cannot fix it if you don’t let us know about it.
On January 17, 2023, while you were all asleep in your warm beds, our Facilities crew was braving the minus 20 degree weather to repair the fire sprinkler system in our welding lab. Just another example of our great facilities crew pursuit of Excellence in keeping our campus running so faculty can start our students on a successful career as a certified welder.

**Pop Quiz**

Q: How many people does it take to change a light bulb?
A: Apparently 1 facilities crew member using what is called an articulating man lift.

Q: How many hours do we spend changing light bulbs?
A: See our February 2020 Level for your answer.

**Whale card gets a new look**

Our new Science building, ABISB, will be using proximity cards to lock and unlock doors. These new cards have a chip inside that when you wave it in front of a reader, the door will open. Much like chips in credit cards that allow you to “tap pay”, or touch the reader with the card to pay for items. Since we have to order new cards for those using ABISB, our creative manager, Alison Krein, took this opportunity to create a new design for the whale card. Stay tuned for how UAS will roll out this new card.
Greetings from Sitka

As hard as it tries, spring keeps getting pushback from the remnants of winter, but it appears to be slowly gaining a foothold here in Sitka. We’ve put the plows and sander back in storage and some of our heartier perennial flowers have sprouted recently. Studded tires are being swapped out for regular tires this week and preparations for summer project are well under way.

Currently we are in the process of installing 3 on-demand water heaters for some of our science lab sinks to provide a reliable source of hot water. Earlier this spring the IT, Maintenance, and Advising Departments again teamed up and found a great solution for our entry monitor where we can now see the campus social media feed, local weather, a calendar of events, and an ever-changing assortment of highlighted events and programs. Stay tuned this spring and over the summer for an assortment of physical office and departmental changes around campus. The front entry will undergo a bit of a facelift and we are excited to replace the existing laminate front counter with some natural materials in the form of an in-house crafted live edge yellow cedar slab.

Enjoy the longer days and as always from Sean, Austin, and myself, thanks for all of your support.

*Greg George*
*UAS Sitka Facilities Services Operations Manager*
What a Wonderful Winter

Wish they call could be like that.
Auke Bay Integrated Science Building (ABISB) construction continues, with the roof completion expected this third week of April. Structural steel on the perimeter to support the elevated deck is in place, and north facing canopies surrounding the main entry will be in place soon. On the interior the spaces are starting to be defined by metal studs and the supporting electrical and mechanical systems will soon be installed. The photo shows our signed beam installed, it is inside the 2nd floor seminar room. Please reach out to Kristin Reynolds, FPC Project Manager, if you have concerns during construction.
Novatney Roof

We are excited to be in the final steps of replacing the roof on the Novatney Building. Construction is planned to begin about April 19th. For the first couple of weeks the contractor will have a large crane stationed in the courtyard to help them move old roof materials off the building and then move the new roof materials. Please stay out of the orange construction fencing that will be set up by the contractor. By the time students return to classes in the 23-24 school year, the Novatney building will have a brand new roof on it, free of any trees. – Timothy Eby.

Yes, we will remove the roof trees. 😊

Housing Concrete Sidewalk Repair

After several setbacks, this project is again moving forward. This is project to replace some of the most deteriorated sidewalks around housing. We experienced more setbacks this spring and now hope to see construction summer 2023. – Nathan Leigh

Mourant Window Replacement Phase 3

We were able to find additional funding for this project and it has been awarded to a local contractor. Construction will start later in the summer as soon as the new windows arrive. Yes, installing these windows will disrupt those folks who occupy those offices and spaces. We trust that the improved view will help compensate for the inconvenience—PM Pending

IT – UPS Replacement
This project will replace the Uninterruptable Power Service (UPS) for the UAS server. We have a contractor on board and they have ordered the new UPS. However, the manufacturer is not giving us a solid date when they will be able to deliver the UPS. Best estimate is late summer. This project will not disrupt our campus community, if everything goes as planned – Nathan Leigh

**Rec Center Fire Alarm Replacement**

We have selected a Contractor to replace the fire alarms in the UAS rec center / joint use facility. The plan is to complete the project one section of the building at a time, so there are no anticipated building closures related to this project. The currently projected start date is May 25th. Stay tuned for more information as this project develops! ... – Timothy Eby

**Campus Security Consultant**

Back in February, we hired security consultants to walk through our campus and interview key staff, faculty, and students to assess our security practices and review our security policies. They have delivered their draft report that gives us an idea of what security concerns there are without a priority ranking. Thank you to all the staff, students, and faculty whose input was used to help identify areas of concern. Although the student input session had very low attendance, student concerns were gathered from reports made to the Dean of Students. The final draft will include a priority ranking to help guide us to make efficient decisions when addressing security concerns. – Timothy Eby

**Sitka DM/RR projects**

In Sitka, we are working on a variety of Deferred Maintenance / Renovation Renewal (DM/RR) improvements that include upgrading the lighting in the welding lab, upgrading the HVAC controls in the building, installing a few cameras to increase security and constructing canopies over the emergency exits to keep them free of snow falling off the roof. – Timothy Eby

**Sitka Mariculture Improvements**

We have consultants actively working on four draft designs for options of expanding the mariculture program on our Sitka Campus. The study will help guide us to determine which expansion option will align best with the goals and structure of UAS. Stay tuned for the next issue of the level when we are able to share some draft concept designs! – Timothy Eby

**Ketchikan Mansard Replacement**
The Ketchikan Paul Building will be getting some deferred maintenance attention by Dawson Construction replacing the existing deck railing on the north deck. This wood clad deck railing has been deteriorating with the weather and a lack of sun due to the northern exposure, and will be replaced with a metal finish. This will improve the durability. Starting in May 2023, there will be no access between the raised walkway from the Ziegler Building into the Paul Building. The expected time frame for this will be around 6-8 weeks while Dawson Construction is working. Access will be restored before classes begin in the fall. Please reach out to Kristin Reynolds, FPC Project Manager, if you have concerns during construction.

From all of us at Facilities Services, we wish everyone success and completion of courses and final exams coming up the first week of May. Have a great summer break for those students returning and congratulations to those who are graduating on May 7, 2023.