

## UAS Shuttle Response Analysis 10/24/2017

### **Data:**

Number of Participates: 47

1) How satisfied are you with the UAS Shuttle service? (on a scale of 1-5)

Data:

- 1: 8.5%
- 2: 21.3%
- 3: 23.4%
- 4: 31.9%
- 5: 14.9%

2) The UAS Shuttle runs The Loop as quick as conditions allow, typically taking 15-25 minutes. Would you prefer the shuttle run on a 30 minute loop with scheduled times for each stop?

Data:

- 46.8% would prefer the shuttle to have established times.
- 31.9% would prefer the shuttle to operate quickest possible
  - 1 surveyor wanted this option with, “the ability to mark where you are and where you’re going so if other stops have no people you are picked up right away”.
  - 1 surveyor wanted this option with, “the shuttle at HOUSING every half hour and every hour”

The question had an “other” option.

- 3 surveyors wanted the shuttle to correlate times with the class schedule
- 1 surveyor did not care
- 1 surveyor wanted the shuttle to only go to REC center when classes are scheduled.
- 1 surveyor wanted “an app (kind of like the shuttle tracker) where you just push a button and it lets the shuttle know your location and that you need picked up. I think this would allow students not to stress about missing the shuttle, while giving the driver some break time”

How often do you use the UAS Shuttle? (Times per week)

Housing –Anderson

1-2	5
2-4	3
4-6	4
6+	4
Never	31

Anderson- Housing

1-2	3
2-4	4
4-6	4
6+	4
Never	31

Housing- Main Campus

1-2	8
2-4	3
4-6	12
6+	1
Never	21

Main Campus- Housing

1-2	5
2-4	7
4-6	10
6+	3
Never	19

Housing- REC

1-2	7
2-4	3
4-6	1
6+	0
Never	34

REC-Housing

1-2	8
2-4	3
4-6	0
6+	1
Never	32

Main Campus- Anderson

1-2	9
2-4	10
4-6	6
6+	0
Never	20

Anderson- Main Campus

1-2	5
2-4	9
4-6	7
6+	1
Never	22

REC-Main Campus:

1-2	7
2-4	3
4-6	0
6+	0
Never	34

Main Campus- REC:

1-2	7
2-4	5
4-6	1
6+	0
Never	33

REC-Anderson:

1-2	5
2-4	1
4-6	0
6+	0
Never	38

Anderson- REC:

1-2	4
2-4	2
4-6	0
6+	0
Never	38

4) Does the UAS Shuttle Meet your needs? On a scale of 1-10

Data:

- 1: 4.3%
- 2: 4.3%
- 3: 17%
- 4: 2.1%
- 5: 19.1%
- 6: 2.1%
- 7: 10.6%
- 8: 19.1%
- 9: 6.4%
- 10: 14.9%

5) Do you get to class on time using the UAS Shuttle?

Data:

Anderson:

- Yes: 10 people
- No: 7 people
- Sometimes: 17 people

REC:

- Yes: 17 people
- No: 8 people
- Sometimes: 5 people

Main Campus:

- Yes: 21 people
- No: 7 people
- Sometimes: 8 people

6) What shuttle do you use?

Data:

- a. UAS Shuttle: 68.9%
- b. DOT Shuttle: 0%
- c. Both Shuttle: 20%
- d. None of the Above: 11.1%

7) How Satisfied are you with the Deharts to Anderson Shuttle? (on a scale of 1-5)

- a. 1: 15.4%

- b. 2: 3.8%
- c. 3: 38.5%
- d. 4: 19.2%
- e. 5: 23.1%

8) Why do you use the shuttle?

- a. To get to and from Anderson (9 people commented similar expressions. 4 people mentioned they take the shuttle because they cannot walk to Anderson)
- b. To stay out of the rain ( 4 people commented similar expressions)
- c. It is convenient/ I am lazy ( 5 people commented similar expressions)
- d. There is no shuttle to TEC
- e. To feel safe (2 people commented similar expressions)

9) The UAS Shuttle is paid by student fees. Would you be willing to increase these fees for more shuttle services?

- a. 60.5% No
- b. 39.5% Yes.

10) How can UAS make the Shuttle Service better?

- a. Add service to the TEC (4 people expressed similar comments)
- b. Scheduled time for each stop/Follow route (11 people expressed similar comments)
- c. Provide something that tells the shuttle where you are so they don't have to go someplace where nobody is (4 people expressed similar comments)
- d. 6:45am from housing to main campus. I have to work at 7am
- e. Anderson Rescheduling time (3 people expressed similar comments. Shown below) :
  - i. Some students (including myself) have lab on Mondays from 5:30-8:30. Getting to Anderson is no problem, but the shuttle closes before we're done and we have no way back to campus.
  - ii. On Fridays, the shuttle only runs until 3:30. This is a concern for students taking the biology lab, which runs until 4:20. On multiple occasions, students (myself included) have had to walk through construction to get back to campus
  - iii. I think the shuttle should focus on students that are headed to Anderson, for the time being. I can only get to class if the shuttle takes me to Anderson. Students who have to access the rec center or campus can easily walk, if needed. Anderson is often skipped, meaning that I have either been stranded at Anderson or I have been late to campus as a result of a shuttle. I now get to class an hour early, which requires me to wake up earlier than I would have to if

I had just walked. I am not trying to be rude: I am just being honest. I hope my comments help.

11) Do you know that the Deharts to Anderson shuttle will stop running when Department of Transportation finishes the sidewalk construction?

- a. Yes: 47.8%
- b. No: 19.6%
- c. What Shuttle: 32.6%