

# UAS Regional TLTR Meeting

11/10/2011, 1:30-3:00 PM

Chancellor's Conference Room, UAS Juneau campus

**Attendees:** Maureen O'Halloran, Jill Hanson, Kim Schulte, Jon Radzilowski, Tony Martin, Colleen McKenna, Carol Hedlin, Michael Ciri, Rick Caulfield, Maren Haavig, Megan Buzby, Emily Wall, Hildegard Sellner, Lee Graham, Tracy Leithauser

**Guests:** Kathi Baldwin, Cheryl Stromme, Jeff Johnston, Marian Allen, Mark Thompson, Nicole DuClois, Mary Purvis

**Action:** Minutes from October 27 meeting - approved

## **WCET conference report:**

WCET is the Wiche Cooperative for Educational Tech. Sessions are about technology, learning management systems, instructional design, faculty development, current accreditation standards and how they apply to e-learning courses. <http://wcet.wiche.edu/>

Maureen O'Halloran: attended a session about out-of-state students in e-learning courses. If a student is from out of state, the university has to be authorized in that state. Recruiting – it's no longer legal to offer financial incentive for recruiting new students. Also cannot make promises about jobs that are not supported by data. Maureen also attended a session on defining the "credit hour" – there's a return to a focus at the Carnegie Unit. Accreditation requires that classwork needs to be tied to learning outcomes. More focus on engaged learning.

Cheryl Stromme: attended a session on retention. Hot topics: using Customer Relationship Management systems (CRM) for tracking student contacts, early alert systems, using customizable eBooks as textbooks, advising via Skype.

Kathi Baldwin: attended a session on getting bang for the buck with learning management systems. Important points: who makes future decisions on LMS features, configurations, etc.? Also attended sessions on quality assurance in online education... regulations are coming down hard because there are still negative feelings about distance ed. Peer review can be used for quality assurance (i.e. Quality Matters, etc.).

Rick Caulfield: clarified that SAC has been tracking development of the requirement for a university to be authorized in any state where it has a student. Can be difficult to determine where students actually are. The requirement has been postponed for [approximately] two years.

Carol Hedlin: clarified that UAS met the gainful employment requirement. Requirement only applied to certificates, endorsements, occupational endorsements, and licensures. UAS will need to monitor and continue to report on this. <http://www.uas.alaska.edu/policies/gainful-employment.html>

## **Educause report – Michael Ciri:**

Hot topics at Educause:

**Virtual desktops:** resources run from the server -> local machine can be bare bones -> increases lifespan of a computer. Would make lab maintenance much easier, and would potentially improve start-up speed on campus machines. Faculty machines would be challenging. Without an Internet connection, there's nothing there. Mobile cart will serve as a pilot project for virtualization in SP12.

**Cloud resources:** hosted services, generally more affordable than ownership, but there are numerous issues regarding privacy and confidentiality issues, termination of service, stability of vendor, etc. All aspects of the resource are built into a contract with a third party vendor (including data ownership, privacy, etc.). FERPA requirements are problematic – UAS is liable. Many LMS companies are going to hosted solutions – "locks" in the customers – too hard to migrate out once in the hosted solution.

**Innovative tool:** projector that makes any surface into a Smartboard-style interface:

<http://www.youtube.com/watch?v=aV9QCIY7Jk0>

## **Illuminate Live! and iPad compatibility issue**

Blackboard recently purchased Illuminate Live and they working on this issue. iPads and most other tablets don't support Java.

### **Blackboard transition discussion – Michael Ciri**

Licensing has been obtained and Blackboard is being installed. The proposed timeline has been agreed upon and will be posted as a portfolio item within the forum.

CIOs from other MAUs recently discussed establishing statewide standards and goals for technology (ongoing discussion). Ciri would like to see each university's LMS displaying all UA courses that a student is taking, but he sees other areas where we should maintain our independence due to different goals and needs of each MAU.

While academic goals may be different, there are still student expectations, etc. that could be standardized. Major differences in systems cause some "culture shock" for students who are taking courses at multiple MAUs.

Blackboard may disappear in the future, but if all three MAUs are using it in a relatively uniform manner, then migration to the "next" big thing will be easier.

UAA/UAF have experience with Blackboard that we might be able to draw from

### **Other agenda items**

**Action:** TLTR members: please get TLTR forum information out to your faculties.