Regional TLTR 4/16/2020 meeting

Present: Kimberly Matsuura, Susie Feero, Kaia Henrickson, John Ingman Jr., Kasia Polanska, Cody Bennet, Karen Carey, Paulette Schirmer, Virgil Fredenberg, Robin Gilcrist

Meeting was called to order and the minutes from the prior meeting were approved.
Collaborate Ultra sharing- connected with Susie and Kaia with good results. Connect CELT and TLTR to reach more individuals with training and outreach to share experiences with other teachers.

Testing features and options were discussed regarding alternatives to proctored exams. Some individuals were using randomized questions, password protected, and timed exams within Blackboard. The ability for students to see their results was also discussed. There are several options available when finished: they can see their score but not the questions/answers, they can see the questions/answers, or the system can delay release until a specific date. When questions are essay graded, students need to be guided to the feedback as it is not in an intuitive location. There are several steps that need to be completed for these options. Kaia mentioned that something could be added to the CELT site for information/instructions. Susie agreed to give the information she has to Kaia as a starting point.

Next Academic Year ideas to share for training, CELT, or was to connect with other instructors. There were several well attended online events this year and we need to start planning to have meaningful workshops for next year.

IT/Helpdesk Update (Cody): It has been a wild month of separating the move to working from home with a lot of unraveling and seeing some uplifting stories and shared experiences. Mostly the craziness has been related to the COVID response and the movement of the que for help desk off campus. Individuals are staffing the helpdesk from home, some from remote locations (Willow was mentioned).

Blackboard will be upgraded on 5/8/2020 and there is some kicking of the tires going on with faculty being able to test the system. Some conversations on the differences include "color schemes not available".

Going back to test proctoring, there needs to be discussion on the cost without burdening either the students or the university. A review of any terms or conditions of the software or vendors selected would need to be completed. When looking at the addition of tools, a review of how it fits into the current toolbox that we have and the monitoring of agreements in place. Gabe Wechter (?) should be included as the liaison with the testing center as to the requirements and what the needs are. This may go to Karen Carey as a budgetary/strategic question.

Karen Carey stated that this is a huge funding question as students do not have it and neither does the University. Currently, Praxis is waiving the fees (verified by Virgil). She wants to stay in the loop on this discussion.

Susie stated that Marnie has some different software options for example Zoom breakout sessions and has seen a variety of different methods. The Sitka campus had a proctor discussion with remote going forward for the fall. Susie agreed to reach out to Emy and include Gabe. There was some information that Fairbanks and Anchorage include the cost of the remote proctoring within the fees so that students can obtain financial aid for the costs. A couple of options noted were a $15 session that was recorded

and Proctor U where the fee depended on when the exam was scheduled and the amount of time that the exam required as there was a live person involved in overseeing this.

Kimberly stated there was some success in Zoom where students would share their screen during the exam.

Zoombombing has gotten a lot of conversation in the media and there has been one instance of this occurring in a student gathering. There is a bit of concern regarding and several sectors have published information regarding this. What appeared to have happened is the IP address was spoofed and a webcam was used to broadcast selected material. Mostly this occurs in situations where the Zoom meeting address is widely published or shared. Cody would like to consider locking down some of the security settings before integrating into Blackboard.

Cody has been invited to discuss a live transcription solution available for different platforms within the University. It is just staring up and he will report back. Susie noted that the auto transcription service within Zoom is better than many out there. She wanted to know how UAF managed to get their hands on the very expensive program for real-time / live transcription. Is it a long-term licensing agreement? UAF eLearning is using FreePlay to do transcriptions and has a pool of minutes available.

John noted that in Collaborate Ultra can allow for a transcriptionist to be assigned within the meeting, if you have a good typist. This was used in Washington, D.C. where they were supporting a large deaf community for a class.

An update to Blackboard will enable the addition of Google Meet and he is looking at options of integration as well. This is coming from the vendor of Blackboard so integration may be easier. He wants to know how it fits into the toolset that already exists, the cost to implement, availability, and integration information.

Susie brought up the Annual Software Review Recommendation for discussion. Kimberly shared the draft (link below) and we had some discussion on the disabled links within Zoom as a security measure. You should be able to highly the CTRL+C and CTRL+V into a browser window. Cody asked about clarifications as to what would be covered. The concept is to look at software that is regionally paid for (not grant or program funded) that may be able to be retired or updated. For example, ePortfolio was mentioned. Cody noted that IT is good at bringing online tools for solving problems but not as good at bringing them back down. There needs to be an understanding that it is not possible to please everyone. Susie will arrange with Cody and Mona to discuss the software that may fall under review and update the draft recommendation, emailing it to the group for review.

Kaia updated us that there is one more program for CELT for the year. Jennifer Peterson is presenting for a faculty target audience on accessibility. Robin will be sending the information out as soon as it is finalized. Kaia will get with some of us to arrange another meeting to discuss the testing options through Blackboard. She is also updating the CELT site for either changed information or things of interest.

Hyperlink for review of Annual Software Review Recommendation document - https://docs.google.com/document/d/12Gzu6qdtlMkgWH-KyHFcT_dNNu7qZs7ep8lg9pGMzjI/edit